

**MINUTES OF A BOARD MEETING HELD AT EXETER GOLF AND COUNTRY CLUB LIMITED,  
WEAR HOUSE, COUNTESS WEAR, EXETER ON WEDNESDAY 28<sup>TH</sup> JUNE 2023**

**Present:** Will Gannon (Chairman)  
Cliff Nightingale (Finance Director)  
Deborah Stevenson  
Peter Lacey  
Geoff Bush  
Robert Willmington-Badcock  
Jenna Hamilton-Pursglove

**In Attendance:** Nick Rimmer (President)  
Chris Jones (General Manager)  
Irene Gilbert (Minutes)

**Responsibility**

<p><b>1. APOLOGIES</b> Apologies for absence were received from Juliet Chenery.</p>	
<p><b>2. MINUTES</b> The Minutes of the meeting held on 31<sup>st</sup> May were confirmed by the Board and signed by the Chairman.</p>	
<p><b>3. MATTERS ARISING</b> WG reported the approval of the planning application to relocate the Golf Academy to Countess Wear.</p> <p>WG, CJ and Darren Everett had inspected the 9<sup>th</sup> tee to plan the next stage to improve safety. Top mat to be moved further to the left into the tree line, clear rubbish and trim back some fir trees. WG to advise Tom McKenzie.</p> <p>Governance and succession planning – GB reported that he had heard nothing further from Kirsty Semple.</p> <p>The Board approved the purchase of an outdoor pool cover.</p>	WG
<p><b>4. FINANCIAL MATTERS</b> Reported detailed overview at last Saturday's meeting. Will Roose had circulated his observations, with the key issue being decreased membership numbers. Perhaps we should consider what the impediments are to increasing rate of acquisition of new members. CJ said that the state of the swim changing rooms was not helping the matter.</p> <p>If Board members had any questions after looking at the accounts CN said that Will Roose would be happy to help.</p> <p>CN advised that the Rules and Governance Committee would meet on 3<sup>rd</sup> July – JHP tendered her apologies.</p>	

<p>Shares – RJ had raised a number of points and CN confirmed that he and Martyn Walker were dealing with these issues.</p> <p>The private addresses of the directors had been changed to C/O the Company address.</p> <p>Shares - We have 121,713 shares held by non-members – this is enough for 6085 new members (or existing without shares) to hold 20 each.</p> <p>We are not due to do any more deferrals until July 2024 (based on resigned dates of those who have not provided a transfer note or contacted us)</p> <p>We have 339 ex members who have told us to sell their shares 44,578 shares.</p> <p>We have 885 members who still do not own any shares and a further 587 who hold less than 20. Action is being taken to collect the required funds from these members so that shares can be issued.</p> <p>Irene has a list of approximately 40 members who want to increase their holding. Due to the lack of shares available the Board agreed that the limit for those wishing to buy further shares will be 500 per adult.</p> <p>CN confirmed that members who do not have any shares will have priority.</p> <p>We have 96 Exempt holders, 68 are non-members, 28 members.</p> <p>There are around 600 couples in the register, who own standard shares, with only one name, these are being updated with both names.</p> <p>GB extended a thank you to CN and Martyn for all their hard work dealing with the share issues.</p>	
<p><b>5. GENERAL MANAGER’S REPORT</b></p> <p>Busy few weeks in the pool. Staff shortages have made it impossible to keep the swim changing rooms clean as they need constant attention. We will need to close for half an hour at 1.30 pm and 6.30 pm each day to carry out a deep clean. The new changing rooms have been well received.</p> <p>Pool Hut sales were very good during June, due to fine weather and the revised food and drinks menu. The trial of opening the Mews Terrace on a Friday night was very successful with substantial sales of Aperol and Pizza, similar events being planned.</p> <p>Darren Everett asked whether anything could be done for a 13-year-old</p>	

<p>girl, who is currently the Devon Girls Golf Champion, and would like to join without her parents. This would be difficult to allow as it would be unfair to other juniors wishing to join on their own.</p> <p>The Pro-Am events and Directors Cup have now all taken place with players very complimentary of the day and outstanding condition of the course.</p> <p>The price of guest passes has been reviewed and although there have been some negative comments, the majority of members are happy to pay £20 per adult guest. It has been suggested that we include a voucher of £10 to offset against food and beverages in the bar. This will hopefully encourage more people to use these facilities and it was decided to trial for 3 months.</p> <p>A new employee has joined Maintenance, which will bring the team back up to its full complement.</p> <p>The water leak on the tennis court pathway has now been repaired, work to dismantle the old gym changing rooms is continuing, and remedial work to emergency lighting has been completed.</p> <p>CJ met with the Bridge Committee to discuss their move from the Bridge Room to the Topsham Room. Although they would prefer not to move, they understood the reasons.</p> <p>Further to the suggestion by RWB to hire a portacabin to provide office and welfare facilities for the greenkeepers, CJ had investigated and confirmed that a lease arrangement had been set up and a portacabin would be delivered with the next 6-8 weeks.</p>	
<p><b>6. PROPERTY AND DEVELOPMENT MATTERS</b> Nothing further to report.</p>	
<p><b>7. RISK REPORT</b> Nothing further to report.</p>	
<p><b>8. PRESIDENT'S REPORT</b> <b>Nick Rimmer Presidents Board Report 28<sup>th</sup> June 2023</b></p> <p>A quiet month for the President!</p> <p>Set up rules review sub committee with Cliff, to include Luke and Natasha from the Club committee, both keen to help shape the rules into a simpler more modern set of guidelines to make disciplinary matters easier and quicker to deal with. I am happy to oversee the process but feel the individuals on the sub-Committee are better placed to activate the changes needed.</p> <p>I would like to hear if any progress made at the last finance meeting regarding the discussion around non member guest fees, the feeling was £20 is too high if guest is playing one sport (other than golf), can we allow lower guest fees if guest can be isolated by the guest card to</p>	

<p>one entry, i.e., squash or tennis etc. CC felt it's very much a member benefit to be able to bring a guest to play a sport and good marketing of facilities. The suggestion to offer a food/beverage voucher seems to be a great solution.</p> <p><b>Events attended</b> The Men's Golf Palairet first round at Teignmouth against Woodbury attended and we won ! On the 19th hole. Supported Golf Captain during the afternoon.</p> <p><b>President's charity club supper 15<sup>th</sup> July</b> Tickets are going well, 96 sold so far (need 100) and thank you to the board members that are going. We may close off on 7<sup>th</sup> July and show the event as sold out, which is fantastic. Thanks to Jenni for all the publicity and marketing.</p> <p><b>Padel and Pickleball</b> President still keen to investigate this facility being provided at EGCC.</p>	
<p><b>9. ATTENDANCE AT CLUB COMMITTEE</b> JC to attend next Club Committee meeting on 3<sup>rd</sup> July.</p>	JC
<p><b>10. SHARES</b> Covered in Finance Report</p>	
<p><b>11. ANY OTHER BUSINESS</b>  JHP also mentioned that she had noticed non-members being taken through to the pools. CJ said it is very difficult for staff to police this, but once reception is relocated this will solve the problem.</p>	
<p><b>12. DATE OF NEXT MEETING</b> Wednesday 26<sup>th</sup> July 2023.</p>	

There being no further business to discuss the meeting finished at 6.40 pm.

**Chairman** ..... **Date** .....