

Minutes of Club Committee Meeting

Monday 15th May 2023 @ 18.00

Present: Nick Rimmer (NR) President, Trish Harrogate (TH), Luke Van Zijl (LVZ), Simon Goldsmith (SG) Nick Rimmer (NR), Chris Jones (CJ), Vicki Rogers (VR), Geoff Fidler (GF) Natasha Adams (NA) Mandie Rose (MR) Vice President, Jon Sharpe (JS).

Representing the Board: Peter Lacey (PL)

1. Welcome

2. Apologies

David Balch, Geoff Fidler, Margaret Elston

Minutes of meeting dated 6th March 2023

Agreed

3. Matters Arising

It was agreed that the draft minutes would be circulated within 2 weeks of the meeting and ratified via email.

4. Management Report - Report attached.

NA asked if a reminder could be sent to members about children using changing rooms. There is an 8-10 week lead time on the pool cover. Work on the indoor pool will be completed during August. The Spa is doing really well and lots of nice feedback is regularly receive, Will Gannon has sent a thank you to the team.

5. Presidents Report

Since our last meeting, much time has been spent on the Boards members meeting of 18th April regarding an ex tennis member and his request for our members data. We discussed this at our last meeting and we all felt an honest and open meeting allowing the board to put its side of things was appropriate. Thank you to those CC members who attended, your support was appreciated.

My view

I felt, in general, the meeting was well received by members and its purpose of advising members on what has gone on, where we are now and allowing a Q&A was generally accepted.

I have suggested to the Board that we re schedule the Company AGM to a weekday evening after 6pm to allow section , social and working members to attend .This , in my view, is the platform for queries and discussion regarding Company matters.

Disciplinary matters

A few more cases of members being aggressive to staff and one member to member issue in the car park, see GM`s report. All being dealt with , we should, in my view, maintain zero tolerance to bad behaviour and use of foul language .

Hopefully you have now all seen and possibly used the new sports/members changing areas and toilets. I think this is a substantial improvement on the old facilities and will allow the next phase of construction and re development to begin.

Attended Tennis Committee meeting on 17/04/2023,

Tennis section queried when new court surfaces will be completed ? See GM report
Tennis section looking forward to new pavilion understanding when funds allow, hopefully with seating for spectators upstairs ?

President sponsoring Prosecco and strawberries/cream at section event(Wimbledon tournament) 16th July

Agreed date in July (15th) for Presidents charity club supper , drinks on terrace (Mews) meal and entertainer, silent auction, tickets to include £5 to charity (ELF). Please look out for promotional e mail and link for tickets, would be good to see as many of the CC members there as possible.

Attended Bridge AGM 24th April, move from Bridge room to Topsham room was discussed , Chris to show section a practical demonstration to Bridge committee before a final move is agreed.

I am sponsoring the ladies Pro Am golf on 16th May, Men's Pro Am golf on 9th June, Ladies Presidents Golf day 30th May and Men's Presidents golf day on 19th August.
Tennis section Wimbledon tournament on 16th July.

If any CC members want me involved in any other events throughout my year, please let me know.

The President would again like to explore the location and costs of Padel at the club as a revenue stream, agreed to set a date for meeting Will and Chris with James once subscriptions are clear ?

Pickleball has successfully been introduced to other clubs in area, we have space in old Kids Zone by Tennis court 6 , I will be pressing the board and management to consider this important racquets addition whilst finding space for Padel eventually. Both are revenue generators for the club.

Board Report

PL reported that the application for the driving range had been deferred to the May Planning committee meeting (26th) at Exeter City Council. Insurance implications of people trespassing on the Golf Course and those that have gate access is being discussed by the Board. An updated risk report is being looked at. Some of the current higher risks are energy costs, the condition of the greenkeepers yard, cyber security and safeguarding.

Cliff Nightingale has worked hard with Irene to resolve the issue with shares.

Deferred shares are difficult to keep tabs on. A statement will be issued shortly

which will include a number of frequently asked questions. There is currently a review of the governance and communication strategy, the Board are aware of the improvements that are required.

New dry changing rooms are now open with good feedback from members. The old changing rooms will now be demolished in preparation for the next phase. Cash flow availability will determine the next steps and the success of the planning application will play a large part in this.

The next step will be the link between the pavilion and the old sports bar – a programme will be published shortly.

Membership report / Election of new members

Circulated.

Health & Safety - Report attached

Safeguarding

Nothing to report

Ideas form revenue generation and cost cutting

VR advised that the ladies golf committee had decided that sandwiches were not necessary at the meetings and would request tea, coffee and biscuits to save costs. The Club committee and tennis committee also agreed this and since the meeting the mens golf committee have agreed the same.

Any other business

JS reported that there has been a rise in non members playing squash and the committee were looking at ways to monitor this and to generate income. The guest pass cost of £20 is not viable for one game of squash. Elsewhere the cost is on average £9 for one game of squash and these people will then often spend money of F & B.

CJ advised that this item is on the agenda for the next finance meeting, in June. It would need to be monitored as if it became too popular it could have a negative impact on members.

NA asked if there could be an off peak swimming pass for non members to come with members?

JS there is an issue with pressure in the new showers. **NA** Members have complained that the temperature of the indoor swimming pool is too low. Could there be some work in progress boards so that members know what is going on?

ACTION CJ to look into issues.

PL advised that the boards showing what is coming next are in hand but the Board are a little uncertain at present due to budgets.

VR reported that the CPR demo previously discussed has not yet taken place as it has been difficult to source a trainer free of charge. PL suggested asking the Air Ambulance if they would run one. VR asked if the clip frames in the basement changing rooms could be used to advertise golf events? Could more clip frames be located in the course toilets. **ACTION CJ** to discuss with Jenni

VR showed the committee the welcome leaflet produced by the golf committee.
JS asked if sections could update their own content on social media **ACTION JS** to send CJ examples from other clubs for consideration and discussion with Jenni.
NR asked whether there was a rule about wearing dry robes around the Club – **CJ** advised that the rule is 'the Club would prefer people not to wear them but they are definitely not permitted in the bars and restaurant'.

Section reports

Mens & Ladies golf

As we write this report myself and Vicki are truly into our captaincy, exciting and busy times ahead.

We are delighted to report that our drive-in day was a great success well received by the majority of golfers and spectators who helped us make this a day to remember. Sincere thanks to Chris Jones and his team, Darren Everett and his team and Lisa Newbury for all their help and input, in making it a well organised day.

We have had a slow start to the season for both the Ladies and Mens sections and the weather has certainly not helped, however our congratulations must go to John Parr and his team in battling the elements and presenting the course in such a good playing condition, feedback from members and guest is nothing but positive and the envy of many.

The mens section hosted the first round of the Victory Bowl Cup against Dawlish Warren with Exeter holding a 3 to 2 win in the Cup and the captains match being 2 down after 18 holes. All to play for in our return match at Dawlish.

We have also played the Lloyd Rowett (Exeter v Bigbury) which is played over 36 holes and the first round played at Bigbury ended in a draw, (3wins each)

The ladies first major Ladies Pro-am takes place on Tuesday 16th May followed by the Mens Pro-am on Friday 9th June. Sincere thanks to all staff in supporting us for these prestigious and great events.

The ladies' InterClub matches, played from April to July, have also started well with many matches going to the 18th, in both away and home matches.

Thanks to James and his teams for the introduction of the "Pop up Bar" on the 8th Tee,
Feedback is positive.

We are pleased to announce the appointment of three new golf committee members.

Our April meeting was very positive and productive, where it was unanimously agreed to revert the AGM to November and the captains changeover to November 2024, with the proviso that the Captains Drive in remained a more inclusive event for golf members and will take place during the start of the golf season in the Spring.

Tennis report

Summer season has started (we wish the weather would acknowledge that!) and we have eleven adult teams participating, 4 mixed, 3 Ladies, 4 Mens, plus a further 8 Junior teams. This takes a lot of organising of court availability and team selections so thanks to James and all the respective captains for their time and effort not just this season but every season.

A massive thank you to Denise Clifford, our Ladies Captain, for donating her parking space entitlement to this year's charitable cause, MacMillan Cancer Support. £615.00 was raised by raffling the space and congratulations to Mike Comber from the golf section.

We are still waiting for courts one and two to be resurfaced, and whilst this has been frustrating, the wait will be worth the while, and we look forward to playing on the clay courts when they do finally get laid.

Finally, we are keen to explore the opportunity to extend the Club's racket offering with Padel Tennis and Pickleball courts, and look forward to discussions with the Board and management about introducing the fastest growing sports to new and existing members.

Rackets report

The season finished for squash and racketball at the end of March, bringing much success again for the club with both our men's and women's teams securing top spot again in the Devon leagues! This is hugely encouraging, especially given that youth has played as big a part as experience this year.

One of the highlights of the season has undoubtedly been the introduction of new racketball players into the section, aided by the introduction of successful group trials, especially for women's groups - this has added to ladder participation and section members.

We have a variety of great events coming up over the summer months, including:

June 3rd one day teams event - teams of 3 from all over the country will battle it out in various sections, with professional players making included. This will be split across both our club and Devon & Exeter Club.

We are arranging a one day Summer Teams event also, date to be confirmed which will be a fun tournament for our section members to play (squash and racketball mix).

In August we will host professional squash at the club, with a PSA tournament being held. This will be a great showcase and free for members of all sections to come along and watch. There will also be an amateur graded competition running alongside - so the club will be busy!

Meeting closed: - 20.00

Next meeting date – Monday 3rd July 2023 @ 18.00

ACTION LOG 2022/2023

Date first discussed	Action	Who?	Completion date	Details
April 2018	Men's golf lockers to be repaired	CJ	To be added to next year's Capex list 22/23, which will then need to be signed off by the board	Ongoing, discussed in 2018 and was added to 2019 Capex list, it didn't happen as other expenditure was more important/urgent, then Covid in 2020 and no Capex budget in 2021
Jan 2019	Sports Captains and managers to provide information for a rolling Junior's screen that will be on a TV in the Hub	All Captains, Managers and sports section HODs	No new TVs with linked PC will be added to the Hub now as this area will become the sports changing rooms next year. Either this doesn't happen or a new place for this	Ongoing

			to be decided upon when the development in this area is complete	
March 2019	Sports Managers to be spoken to by Sports Captains and assist in organising a Junior Awards ceremony	All Captains, Managers and sports section HODs	Sports Captains to liaise with the Sports Managers about this.	Ongoing
Feb 2020	Golf Honours Boards	CJ	To happen when the corridors and development has been completed in the Hub, and sports corridor areas. Golf Captain and Director of Golf to liaise with GM and Board about this when we know what space we will have to use. Honours boards and anything similar that is golf related is a sensitive subject so it is important that the design team are aware of what is wanted by the golf committee.	Prices/styles will be sought for new boards